UNITED NATIONS **ST**

Secretariat

ST/IC/1998/4
12 January 1998

INFORMATION CIRCULAR*

To: Members of the staff at Headquarters

From: The Controller

Subject: GHI DENTAL INSURANCE PLAN SATISFACTION SURVEY

1. Pursuant to a decision of the Joint Advisory Committee (JAC), the Health and Life Insurance Committee (HLIC) and the Insurance Claims and Compensation Section (ICCS) have made arrangements with a firm of external consultants to conduct a special survey concerning the GHI dental insurance programme. This will be the first time that a survey of this kind is conducted at Headquarters.

2. Working in close collaboration with HLIC and ICCS, Buck Consultants has developed a questionnaire which is designed to yield detailed information about the attitude of staff members and retirees vis-à-vis the GHI dental insurance plan currently offered by the United Nations. The results of the survey will be an important element in guiding future action in this area. A separate attitude survey concerning the health insurance plans available at Headquarters will be conducted at a later date.

3. The dental plan survey, which will be distributed desk-to-desk to all staff members within a few days of the date of this information circular, is entirely confidential. No name, index number or other identifying information will appear or be requested in the survey questionnaire. The completed questionnaire will be transmitted directly to Buck Consultants in a sealed envelope.

4. Staff members are urged to take a few minutes and complete the questionnaire promptly. It is important that the completed questionnaire be returned to Buck Consultants no later than 31 January 1998.

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* Expiration date of the present information circular: 28 February 1998.

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